

Agency Name
Transit Policies and Procedures

Subject	Parcels on Vehicles
Section	Customer Service
Effective Date	
Approved By	
Approval Date	

Purpose

Establish restrictions for parcels carried by passengers on transit vehicles.

Definitions

Parcel: An object, article, container, or quantity of something wrapped or packed up in a small package.

Grocery Bag: A small plastic bag received from a grocery store.

Procedure

Prepare written restrictions for passenger parcels on transit vehicles. Allow passengers to transport only small packages that will not impact other passengers. Limit passengers to a carry-on limit of five grocery bags or small packages weighing no more than 10 pounds each.

If the passenger has a Personal Care Attendant (PCA), that person should assist the passenger with their parcels. The Driver may assist passengers who do not have a PCA. All bags must be placed in the vehicle's storage area or out of the aisles. Heavy or bulky items such as furniture or bicycles should not be permitted.

Responsibilities

The Driver is responsible for enforcing the parcel limits.