

**Agency Name**  
**Transit Policies and Procedures**

<b>Subject</b>	Service Area
<b>Section</b>	Agency Information
<b>Effective Date</b>	
<b>Approved By</b>	
<b>Approval Date</b>	

**Purpose**

Ensure compliance with the Americans with Disabilities Act (ADA) by providing the same level of service to individuals with disabilities as to other individuals throughout the entire established service area.

**Definitions**

*Service Area:* The geographic area in which the transit agency will transport passengers.

**Procedure**

Ensure that all passengers, regardless of disability, have access to the entire established service area. Any participating client within the service area may not be excluded based on disability status.

For all public transit systems, all services, including out-of-county trips, must be open and advertised to the general public.

**Responsibilities**

The Transit Director is responsible for compliance with this policy.

**Example**

*Transit Provider will provide transportation services within Walker County. Out-of-county service will be provided to Birmingham medical facilities.*