

**Agency Name**  
**Transit Policies and Procedures**

|                       |                     |
|-----------------------|---------------------|
| <b>Subject</b>        | Vehicle AM/FM Radio |
| <b>Section</b>        | Dispatch/Radio      |
| <b>Effective Date</b> |                     |
| <b>Approved By</b>    |                     |
| <b>Approval Date</b>  |                     |

**Purpose**

Provide guidance on the appropriate use of the AM/FM radio in Agency vehicles.

**Procedure**

Issue guidance to Drivers regarding the use of vehicle AM/FM radios. If they choose to use a vehicle radio, Drivers should select radio stations that do not promote religion, contain controversial programming, or broadcast material that may be offensive to passengers. The radio volume should be kept low enough that the Driver can hear the dispatch radio and the passengers. If passenger complaints are received regarding the radio, the Transit Director may require that the radio be turned off while the vehicle is in service.

Drivers should not take passenger requests for radio stations. However, the radio can be used as a tool to sooth an emotional passenger. Drivers can ask the passenger what style of music they prefer. If the selected style does not violate this policy, it can be played to calm the passenger.

**Responsibilities**

Drivers are responsible for using the radio in accordance with this policy.